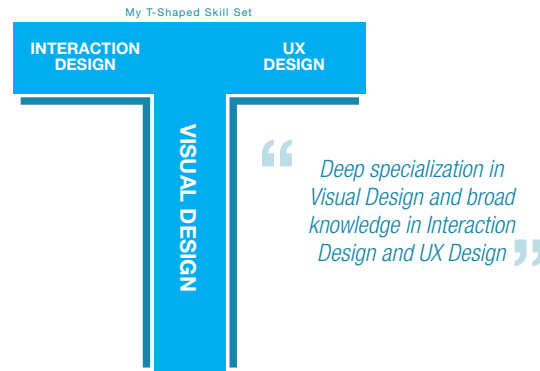




Experience Profile: Interaction and Visual Designer

I design for people. I am an experience and interface lead designer focusing on discovering user challenges early in the process with the highly crafted methodology I have developed. This bespoke method is integral to the agile process and essential to delivering a more accurate, human-centered, first iteration product.

In my recent roles I have not only developed the design methodology, BLUEPRINT: UX, but have also solidified a deep specialization in visual design, broadened important skills in interaction design and employed design thinking more and more in my user research efforts.



BLUEWOLF GLOBAL CONSULTING

A Salesforce consulting agency focused on helping their clients get the most out of their Salesforce investment.

UX / UI Design Lead

March 2014 - Current

User Experience, User Interface, Visual Design, Design Practice Management

- Design and iteration of the BLUEPRINT: UX methodology for the design process in agile scrum
- Design and manage feature roadmaps of design items for Beta, GA and Point releases
- Develop User Experience and User Interface with a focus on meeting user challenges and ease of use in cloud based applications
- Bridge the gap between design and development by implementing a custom visual language
- Requirements gathering and discovery, user interviews and competitive analysis for new and existing product features
- Assist Product Owner as a sort of copilot in backlog prioritization, requirements gathering and definitions of user stories

NEXT LEVEL WEB STRATEGIES

A lead generation boutique for small law firms including custom web and video services.

Sr. Visual Designer - User Experience Designer

January 2013 - February 2014

UI/UX, Wordpress, Project Management, Client / Vendor Management, Mentoring

- Lead, guide and coach junior, mid and senior level designers to accomplish custom website designs and brand Identities
- Design bespoke wordpress templates from scratch commanding the user experience and user interface for desktop and mobile
- Design wireframes, and translate them into final designs, communicating with developers and designers
- Manage developers and freelancers in executing project goals of functionality and implementation
- Coordinate with the project manager and sales staff to manage priority projects and tasks throughout the team
- Collaborate with internal senior staff to communicate the intricacies of web design and development

HEADPHONES.COM (Vcom inc)

E-Commerce retailer in the headphone and personal audio space.

Sr. Visual Designer

August 2010 – April 2012

HTML, CSS, UI/UX, CMS, SEO, Wordpress

- Define and police the graphic identity, user interface & interactive experience for company websites including style guides, graphics, CSS styling and functionality
- Email offer creation and coordination with merchant, copyrighting, email list management and offer execution through use of iContact.com
- Email and Facebook page design and implementation, multiple touch point creation and management
- Coordinate with external vendors and service providers to translate Vcom identities into print and digital advertising campaigns including P.O.S. signage, large format print advertising and standard IAB interactive banners



THE CHILDREN'S PLACE

Children's specialty apparel retailer

Web Designer (contract)

May 2009 - January 2010

HTML, CSS, User Interface, Web Design

- Design web page layout & online content, user interface graphics, icons, and color schemes for existing and seasonal promotions
- Design & production of e-mail campaigns to mirror current seasonal branding, matching in store creative

FREELANCE DESIGN AND ART DIRECTION

On site and remote contract roles leading and delivering design projects

Web / Sr. Designer, Interactive Art Director - Consultant

November 2008 - March 2014

HTML, CSS, User Interface, Email Campaigns, Project Management

- Work with user experience, web developers and project coordinators to integrate functionality necessary for user experience, working from wire frames
- Complete branding and identity packages including P.O.S, trade show signage, digital presence, and brand interaction
- Design, production and list management of HTML newsletter campaigns

HANOVER DIRECT

E-commerce retailer of men's and women's clothing, home decor

Jr. Web Designer, Content Producer

April 2007 - December 2008

Web production, product management, brand translation

- Design and implementation of Domestications Emails, Home pages and Landing pages
- Design and implementation of alternate product views and swatching using HTML and CSS
- Maintain brand identity through the use of fonts, colors and compositions for various landing pages, product pages and banner ads
- Reorganization of processes involving communication between brand level managers and E-Commerce personnel

MARVEL COMICS

Publisher of comic books and other media

Web Production Artist (Contract)

January - March 2007

Web production

- Maximize over 2,000 printed comic books for implementation on the Marvel.com "Dot Comics" section of the web site
- Creating smart panels for over 70 digital comics for their digital implementation on Marvel.com

LANSING COMMUNITY NEWSPAPERS

Local newspaper group publishing 12 weekly newspapers

Print Designer

October 2003 - May 2005

Graphic design, print production

- Build ads, design regular and special sections for 12 local newspapers
- Pagination and page design for weekly deadlines

EDUCATION AND ASSOCIATIONS

Lansing Community College 2003
Associate Degree – Applied Arts & Graphic Design

Salesforce.com Certifications Current
Salesforce Administrator
Salesforce Developer

Noble Desktop - Certificate of completion 2008
HTML, Dreamweaver, Flash, Action Script2.